



Weld County Area Agency on Aging

Assistance • Advocacy • Answers on Aging

The Weld County Area Agency on Aging HelpSource Program and Resource Guide is intended to provide the community information and resources regarding services available for older adults, family caregivers, and service providers in Weld County. The list of services in the Guide are not intended to be inclusive of the wide range of services that are available for older adults, but instead presents the most commonly-requested numbers. The primary focus should be on the information that details critical services for the most vulnerable people. Every effort is made to keep the information as up to date as possible.

The Weld County Area Agency on Aging (AAA) reserves the right to determine which listing will be included in the printed Guide and final approval is based upon review by the Weld County AAA.

General Information for Service Providers (including agencies, organizations, private practitioners, etc.)

- All requests for inclusion or changes in the Guide must be submitted to the Weld County AAA by completing the Request for Inclusion found at www.weldaaa.org.
- The Guide is printed, including changes and updates, on an as needed basis.
- Once requests have been reviewed and a determination made, the Service Provider will be notified of their status.
- The Weld County AAA reserves the right to edit language for formatting purposes, content, and style.
- Inclusion in the Guide does not constitute an endorsement and does not guarantee a referral for service by the Weld County AAA.
- Service Providers must have been in existence for one year prior to inclusion in the Guide; exceptions will be at the discretion of the Weld County AAA and could, for example, include newly licensed skilled nursing homes, hospitals, and assisted living communities.
- Home health care agencies, hospice agencies, assisted living communities and skilled nursing homes must be listed on the Colorado Department of Public Health & Environment's website, and have a current State of Colorado License, to provide services in Weld County.
- It is the responsibility of Service Providers to provide the Weld County AAA with changes or updates (i.e., address, phone) by completing the Request form found at www.weldaaa.org.
- Any Service Provider that knowingly provides false information will be removed from future printings of the Guide for an indefinite period of time.
- The Weld County AAA has the right to refuse or discontinue listing organizations that have had complaints filed with the Weld County AAA office, other aging and disability network programs, the Better Business Bureau or a regulatory entity.
- The Weld County AAA has the right to eliminate a program/organization when it is determined that the program is not in compliance with federal, state, or local laws.

Targeting Criteria

Due to space limitation, the Weld County AAA may need to prioritize the inclusion of listings based on the following targeting criteria:

- Services that address the fundamental needs of individuals with the highest social and economic need.
- Internal Weld County AAA programs and services; and contracted Weld County AAA Service Providers.

- Where known services are routinely inquired about by the community.
- Agencies, organizations, government agencies, and programs that provide important human services relevant to individuals and families in the target population.
- Services and programs that provide a sliding fee scale or offer services on a low or no cost basis.

Inclusion Criteria

Service Providers included in the Guide must meet at least one of the listed service needs that support older/disabled adults and family caregivers:

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| <ul style="list-style-type: none"> • Adult Day Programs • Adult Protective Services • Advance Directives • Caregiver Support • Case Management (including private pay) • Chore Services • Consumer Affairs/Legal • Counseling and Support Groups • Dental Assistance • Durable Medical Equipment • Elder Abuse (including scams and fraud) • Employment • Energy Assistance • Financial Assistance • Food • Health Education and Wellness • Hearing Assistance • Home Care Agencies/Home Health • Home Repair/Weatherization • Homeless Shelters and Services • Hospice and Palliative Services • Hospitals and Clinics | <ul style="list-style-type: none"> • Housing – Assisted Living • Housing – Greeley/Evans (Subsidized or Low Rent) • Housing – Seniors Only (Non-Subsidized) • Housing – Weld County (Subsidized or Low Rent) • Information and Referral • In-Home Services • Medicaid • Medicare • Mental Health Services • Nursing Homes • Personal Alert Systems • Prescription Assistance • Respite Care (Day) • Senior Centers/Recreation • Tax Assistance • Transportation • Veteran Services • Vision Assistance • Volunteer Opportunities |
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Exclusion Criteria

- In general, private practitioners, agencies, organizations, or groups practicing in the following areas are excluded, except as may be necessary under inclusion criteria: i.e., medical doctors, legal/paralegal providers, mental health practitioners, home remodeling, financial advisors, cosmetologists, insurance agents, realtors, investment or banking lenders, nutritionists, physical/occupational therapists, chiropractors, dentists, service clubs.
- Faith-based service or other organizations that offer no special community-based service components.
- Referral services: i.e., senior housing referral services, placement agencies.
- Do not respond in a timely manner when asked to update agency/program information.
- Match-making services of any kind.
- Elected government officials.
- Massage therapy and alternative medical care.
- Any agency, program or provider that:
 - Does not meet professional, State, County or City licensing and insurance protocols or requirements.

- Delivers illegal services.
- Is a non-licensed or non-ombudsman monitored personal home care, assisted living facility, or skilled nursing facility based on State licensing regulations.
- Misrepresent themselves or their service.
- Provide services only to their own members.
- Discriminates based on color, race, religion, ancestry, sexual orientation, sexual identity, nationality, disability, age, or creed.
- Upon investigation by the appropriate agency (for example, Weld County District Attorney's Office, Colorado Supreme Court, Better Business Bureau, etc.) are determined to lack the commonly accepted professional practices and standards needed to provide services and/or have had certification or license revoked or suspended by a level of government (may include results of a criminal background check).

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| <p>Optional Requirements</p> |
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The Weld County AAA reserves the right to request documentation on the following as criteria to be included in the Guide.

- Copy of certification, and/or copy of license or license number, and/or bonding, and/or liability insurance (as appropriate).
- Copy of a current United States Internal Revenue Code Section 501(c)3 documentation/status in Colorado.
- Documentation showing that your business has been operational in Weld County for a period of one calendar year.
- Evidence of a criminal background check, or other proof demonstrating that a criminal background check has been performed for current staff.